From: rdscott@indiana.edu@inetgw

To: Microsoft ATR

Date: 1/24/02 1:45am

Subject: Microsoft Settlement

I'm a disgruntled pc user who has found it increasingly problematic and frustrating to use Microsoft products, including its popular windows operating system and web browser. Furthermore, I've found the problems especially troubling because I'm aware of the alternatives that do exist, but which are difficult to purchase on new pc systems. This is a direct result I believe, of the monopoly power that microsoft has in the industry. I feel the actions of Microsoft continue, perhaps even at an accelerated pace, to reduce the quality and quantity of choices for pc users. Clearly, the settlement for the crimes committed by Microsoft is not enough. I would favor a much more aggressive discipline of the company. As it stands now, the settlement amounts to little more than a slap on the wrist, and judging from Microsoft's behavior since the end of the trial, it's actually made things worse for consumers. Thank-you.

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